

Visitor's Subjective Impressions

Copyright © James W. Conroy, 1997

1. How happy do you think this person is?

0 1 2 3 4 5 6 7 8 9 10
Very In Between Very
Unhappy Happy

2. What is the quality of staff-consumer interactions?

0 1 2 3 4 5 6 7 8 9 10
Cold, Neutral Warm,
impersonal personal

3. What is the quality of consumer-consumer interactions?

0 1 2 3 4 5 6 7 8 9 10
Unfriendly Tolerant Friendly

4. Staff attitudes about power and control issues (sharing power and choices with person and unpaid allies).

0 1 2 3 4 5 6 7 8 9 10
Grossly In Between Highly
Over- Controlling Supportive
of Choice-
making

5. If you had a close relative with a major disability, how would you feel about him or her living in this home?

0 1 2 3 4 5 6 7 8 9 10
Extremely Neutral Extremely
Negative Positive

6. Was there anything exceptionally NEGATIVE about this home that you feel it is important to describe?

7. Was there anything exceptionally POSITIVE about this home that you feel it is important to describe?